



March 12, 2012

Jacob Shemkovitz
MuckRock News
DEPT MR 1049
PO Box 55819
BOSTON, MA 02205

Re: Freedom of Information Law
Request No. 16558

Dear Mr. Shemkovitz :

This is to acknowledge receipt of your Freedom of Information Law request, wherein you request maps of the NYC subway system and design plans for the public NYC Subway maps.

Your request has been forwarded to the appropriate department(s) for research.

Please be advised that the NYCT FOIL Unit receives a high volume of requests ranging from a simple request for one document that can be readily located to complex requests for multiple documents, such as records relating to a construction project. Typically, the FOIL Unit requests documents from other departments, which then must locate the documents and forward them for review by the FOIL Unit to determine if they are disclosable under the law. As a result, the time and effort required to complete a response can vary significantly. NYCT endeavors to complete each request in a time period that is reasonable under the circumstances. A few examples of the types of requests and estimated times for responses are:

A.) Requests for accident reports, Payment and/or Performance Bonds for a particular contract, Board Minutes or other records that can be identified and located by going to one source - one to three months.

B.) Requests requiring research to determine the type of records that may be responsive - six to eight months.

C.) Multiple or voluminous requests seeking to obtain records pertaining to contracts - six months to one year.